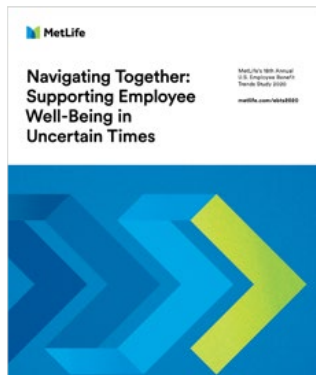


Our Customers

Our Approach

We collaborate closely with our customers to drive their diversity, equity and inclusion efforts with targeted research, trends analysis and products that are designed to address the needs of a diverse population. Public health, economic and racial justice challenges have strained workers' well-being. Employers and individuals need benefits that help them navigate unexpected moments. MetLife helps people through stressful times, and as today's society grapples with growing financial, mental, social, and physical concerns, we are a leader in providing benefits that address their evolving needs and expectations.

MetLife Highlights



OUR ANNUAL EMPLOYEE BENEFITS TRENDS STUDY REVEALED:

- The disproportionate toll of the pandemic on working women relative to men, with women reporting deteriorating mental, physical and social health.
- The worry of more than half of employees about their well being.
- The disproportionate stress of ethnically and racially diverse and younger generations, who may be more likely to work outside of the home.
- The effectiveness of a holistic approach that combines the right programs and benefits to promote a more engaged, productive and successful workforce.

Our Actions, Our Progress

- ✓ Engaged with approximately **400 Diverse Business Partners**, who we have cumulatively spent \$3.4 billion since the inception of the MetLife Supplier Inclusion & Development program.
- ✓ Provided a **pension platform and advisors in Chile** to help many low- and moderate-income individuals as well as women plan a financially secure retirement.
- ✓ Conducted a **survey in Japan to determine “change in attitude and preparation for rougo”** (or post-retirement life) that identified a “shift in values and mindset in the wake of the coronavirus pandemic.”
- ✓ Launched **Life Invest** as a yen-dominated variable insurance product to help Japanese people live more confidently in retirement.
- ✓ Introduced new health and wellness features, including artificial intelligence, for the **360Health app in Korea**.
- ✓ Entered the **U.K. longevity reinsurance market** by providing longevity risk hedge solutions for U.K. insurers.